

PrivacyPolicy

NLTAAL Dutch Language Training is a trading division of FYT BV, based in Amstelveen, the Netherlands, and is responsible for the processing of personal data as set out in this privacy statement.

Contact details:

info@nltaal-trainingen.nl

Our Privacy Officer is the Data Protection Officer at NLTAAL – Dutch Language Training, and can be contacted via info@nltaal-trainingen.nl. www.nltaal-trainingen.nl can only be accessed via an SSL-secured connection. This means that any data you enter is sent in encrypted form and cannot be read by third parties.

Personal data we process:

NLTAAL – Dutch language training processes your personal data because you use our services and/or because you provide this data to us yourself. Below is an overview of the personal data we process:

- First name and surname;
- Address details;
- Telephone number;
- Email address;
- Location data;
- Bank account number.

Special and/or sensitive personal data we process: Our website and/or service does not intend to collect data about website visitors under the age of 16, unless they have parental or guardian consent. However, we cannot verify whether a visitor is over 16. We therefore advise parents to be involved in their children's online activities to prevent data about children from being collected without parental consent. If you believe that we have collected personal data about a minor without such consent, please contact us at info@nltaal-trainingen.nl, and we will delete this information.

For what purpose and on what legal basis we process personal data. NLTAAL Dutch Language Training processes your personal data for the following purposes:

- To process your payment;
- To send our newsletter and/or promotional leaflet;
- To be able to call or email you if this is necessary to provide our services;
- To inform you about changes to our services and products;
- To offer you the option of creating an account;
- NLTAAL Dutch Language Training also processes personal data where we are legally obliged to do so, such as data we require for our tax return.

Automated decision-making.

NLTAAL Dutch Language Training does not make decisions based on automated processing on matters that may have (significant) consequences for individuals. This refers to decisions taken by computer programmes or systems without human intervention (for example, by an employee of NLTAAL Dutch Language Training).

NLTAAL Dutch Language Training uses the following computer programmes or systems:

- Office 365 for email and cloud storage.
- Exact online accounting software.
- Boom.nl online teaching materials.
- MS Teams, Google Meet or Zoom, for delivering our online lessons.
- Laposta for sending out our newsletter and/or promotional leaflets.

How long we retain personal data.

NLTAAL Dutch Language Training does not retain your personal data for longer than is strictly necessary to fulfil the purposes for which your data is collected.

- We apply the following retention periods for the following (categories) of personal data:
- (Category) of personal data > 1 year > average duration in our online Academy.
- Personal details > 7 years > retention period required by the Tax and Customs Administration for invoicing purposes.
- Address > 7 years > retention period required by the Tax and Customs Administration for invoicing purposes.

Sharing personal data with third parties.

NLTAAL Dutch Language Training shares your personal data with various third parties where this is necessary for the performance of the contract and to comply with any legal obligation. We enter into a data processing agreement with companies that process your data on our behalf to ensure the same level of security and confidentiality for your data. NLTAAL Dutch Language Training remains responsible for these processing activities. In addition, NLTAAL Dutch Language Training provides your personal data to other third parties. We only do this with your explicit consent.

NLTAAL Dutch Language Training only provides your personal data to the following organisations with your explicit consent.

- BOOM.nl, for the purpose of registering you for the online learning materials (NT2).

After a period of one calendar year, NLTAAL Dutch Language Training will delete your personal data from its systems. Below is an overview of the personal data we process when you apply for access to an online learning portal:

- First name and surname;
- Email address.

Cookies, or similar technologies, that we use.

NLTAAL Dutch Language Training does not use cookies or similar technologies.

Viewing, amending or deleting data.

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw any consent you may have given for data processing or to object to the processing of your personal data by NLTAAL Dutch Language Training, and you have the right to data portability. This means that you can submit a request to us to send the personal data we hold about you in a computer file to you or to another organisation specified by you.

You can send a request to access, correct or delete your personal data, a request for data portability, or a request to withdraw your consent or object to the processing of your personal data to info@nltaal-training.nl.

To ensure that the request for access has been made by you, we ask you to include a copy of your identity document with your request. Please black out your passport photograph, MRZ (machine-

readable zone, the strip of numbers at the bottom of the passport), passport number and Citizen Service Number (BSN) on this copy. This is to protect your privacy. We will respond to your request as soon as possible, but within four weeks.

NLTAAL Dutch Language Training would also like to point out that you have the option to lodge a complaint with the national supervisory authority, the Dutch Data Protection Authority. You can do so via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How we protect personal data.

NLTAAL Dutch Language Training takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorised access, unwanted disclosure and unauthorised alteration. If you feel that your data is not properly secured or there are indications of misuse, please contact our Privacy Officer or email info@nltaal-training.nl.

This privacy policy was last updated on 2 July 2026.

This website uses cookies. We use cookies to personalise content and adverts, to provide social media features and to analyse our website traffic. We also share information about your use of our site with our social media, advertising and analytics partners. These partners may combine this data with other information you have provided to them or which they have collected based on your use of their services.

Cookies are small text files that websites can use to make the user experience more efficient. By law, we are permitted to store cookies on your device if they are strictly necessary for the use of the site. For all other types of cookies, we require your consent. This website uses various types of cookies. Some cookies are set by third-party services displayed on our pages.

You can change or withdraw your consent at any time via the cookie statement on our website. Our privacy policy contains further information about who we are, how to contact us and how we process personal data. If you have any questions regarding your consent, please quote the ID and date of your consent. Your consent applies to the following domains: www.nltaal-training.nl.